e-TB Manager User Satisfaction Survey
Results from Four Continents

e-TB Manager, a web-based tool, enables decision-makers to monitor in real time the status of TB treatment and flow of medicines by integrating data across key aspects of TB control (presumptive cases, patients, medicines, laboratory testing, diagnoses, treatments, and outcomes). e-TB Manager has been adopted by national TB programs in 10 countries.

Key results: What do users think of e-TB Manager?

Treating Tuberculosis
Treating MDR-TB often takes approximately 2 years and is complex, involving numerous medications. Keeping track of patients’ adherence, their treatment history and laboratory exam results through mounds of paperwork can be cumbersome.

Because e-TB Manager integrates all types of data into one platform, procedures are simpler and faster, thereby improving results and productivity.

- 75% Agree that they have the capacity to use all of e-TB Manager’s features
- 70% Say e-TB Manager helps them enter and find information quickly
- 77% Respond that they find the information needed for case management
- 80% Find e-TB Manager to be reliable
- 68% Agree that the productivity in their workplaces has improved
- 77% Are satisfied with e-TB Manager

Countries that participated

- Armenia
- Bangladesh
- Brazil
- Cambodia
- Indonesia
- Nambia
- Nigeria
- Ukraine
- Vietnam

1,753 survey responses were received, of which:

- 86% Completed in full
- 76% The average response rate among nine countries

Conclusion

e-TB Manager significantly contributes to patient management and improved workplace productivity. A vast majority of users are satisfied with e-TB Manager and find it reliable.